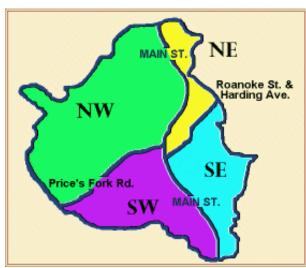
Fall Cleanup 2003 for residential refuse and recycling customers based on the following schedule:

SE Quadrant: September 22nd NE Quadrant: October 6th NW Quadrant: October 13th SW Quadrant: October 20th

All items **must** be placed curbside before 7:00 a.m. the Monday of your quadrant's scheduled collection date.



The Public Works Department may limit cleanup items to one dump truck load (approximately 10'x10'x8') of debris per location.

## IT'S HERE, ON-LINE UTILITY BILLING THROUGH CLICK 2 GOV!

With the Town's new on-line utility billing system, you can view your payment and billing history, consumptions summaries and graphs, and more. Not only that, but you can actually make utility bill payments on-line with your Visa or MasterCard.

If you are currently a utility customer with the Town of Blacksburg, you should have received your Personal Identification Number (PIN) in the mail to get you started. After receiving your PIN, log onto the Town's website at www.blacksburg.gov and click on the e-gov button, or direct link to www.blacksburg.gov/eservices.php. With the click of the mouse, you'll be on your way to fast, easy, and convenient payments in a matter of minutes.

For more information on this new service, e-mail tobc2g@blacksburg.gov, or call Utility Billing at (540) 961-1119.

Please note that Fall Cleanup is not intended to pick up waste from contractors or major construction and/or demolition debris.

Did you know that your old appliances and tires are recycled by the Montgomery Regional Solid Waste Authority? They also grind brush into wood chips that are available to the public. MRSWA can be reached by phone at 381-2820.

On-Line utility inquiries and payments? Check out the back of this brochure for more!

# Fall Cleanup 2003



www.blacksburg.gov (540) 961-1806

Try the Town's refuse and recycling information line 961-1894, whenever you think inclement weather or hoidays may affect your regular service.

Debris and brush collection services are available to residential refuse and recycling customers only.

No collection is conducted on private streets or in parking lots.

If you have questions as to whether or not you are a residential refuse/recycling collection customer please call the Utility Billing Office at 961-1119.

Materials for collection must be placed curbside before 7:00 a.m. the Monday of your quadrants scheduled Cleanup week.

### Materials must be separated into distinct piles of:

#### • Brush

Any bagged or boxed brush must be placed with debris - No loose leaves can be collected with brush. Leaves must be bagged seperately.

#### • Metal Appliances

Any airtight appliances with more than 2 cubic feet of interior space must have doors removed

#### • Tires

Must be removed from rims, be no larger than 17" in diameter, no more than 8 tires per household

#### • Other Debris

Drums must be empty, with both the top and bottom removed or they will not be taken



Material placed near mailboxes, water meters, fire hydrants, posts, or other obstacles will not be collected due to the potential damage to these obstacles by

Town equipment.

Hazardous waste, household or yard chemicals, tree stumps, any type of paint, or tires greater than 17" in diameter WILL NOT be collected with cleanup items.

Take your latex paint to Latex Paint Exchange Day, date laocation and time to be announced. Be sure and bring your oil based paint and other hazardous items to Household Hazardous Waste Day, also TBA. Hazardous items will not be picked up with cleanup, and should be brought to this event. Call 961-1806 for details.

# What can I do if I miss Fall Cleanup?

Many bulky items such as window air conditioners, furniture, appliances, and automobile tires are accepted free of charge at all Montgomery County Consolidated Recycling and Waste Collection Sites. Town citizens (with local vehicle decal) as well as Virginia Tech students (with valid ID) are eligible for free disposal of household refuse and bulky items at these sites year round. Please contact your local Consolidated Site for information on acceptable bulky items and for their locations and hours of operation. One popular site is at 4680 Price's Fork Rd., phone number 552-4642.

#### **Special Pickups**

Citizens who require collection of brush and/or debris outside of their regularly scheduled brush or cleanup collection times should contact the Town's Public Works Department at (540) 961-1142 to request a special pickup. Special pickups cost \$20 per dump truck load plus any disposal fees charged by the Montgomery Regional Solid Waste Authority.

We look forward to providing outstanding customer service to our citizens. For additional information regarding Brush Collection, Leaf Collection, Christmas Tree Collection, or Fall or Spring Clean-up, please visit our site at www.blacksburg.gov, email

your questions to recycle@blacksburg.gov, or contact the refuse and recycling office at (540) 961-1806.